

What is the update service and why is it relevant?

The update service is a service that applicants use in order to keep their DBS certificate live. A DBS kept live, enables them to apply for a chaperone licence 2 years after their licence expires and saves them having to apply for a completely new DBS, it also makes it transferrable between different companies and authorities. Essex County Council highly recommends this service, especially with those applying for a DBS through an external company.

Essex County Council can only accept a DBS if it has either:

- Been issued through ECC within the last 12 months and is not on the update service
- Been issued through ECC and is on the update service
- Been issued through an external company and is on the update service

When a DBS has been issued through an external company, the applicant would need to sign up to the update service within 30 days of the certificate being issued otherwise Essex County Council cannot accept it.

The link to the update service is: <https://secure.crbonline.gov.uk/crsc/apply?execution=e1s1>

It is free for all voluntary applicants when signing up

It costs £13.00 a year for professional applicants when signing up

All applicants have 30 days to sign up to the update service from the date of issue of their certificate.